

JASPER® LIMITED NATIONWIDE WARRANTY & AVAILABLE PREMIUM SERVICE PLAN

FOR YOUR JASPER® REMANUFACTURED PRODUCT

This pamphlet contains
important warranty information.



www.jasperengines.com

Important Product/ Warranty Information. Please record for future reference.

*This information is for your reference.
You are not required to send it to JASPER
for your product to be registered under the
JASPER® Limited Nationwide Warranty.*

Stock # _____ Production # _____

Purchase Date _____

Mileage at which installed _____

Purchased from _____

Supplier's Phone Number _____

The information that follows will outline the steps to take if you should experience a problem with your JASPER component. Our warranty coverage is provided on the inside pages of this guide.

1. Contact the installation facility from which you purchased your component or dial **800-827-7455**.
2. Provide the information that you recorded above along with a description of the problem.
3. The component supplier will contact his JASPER distributor or the JASPER offices and the information will be relayed to an engineer at the JASPER Factory.
4. If you should experience a problem away from your home, call **800-827-7455**. Be sure to provide the above component information and a description of the problem. This service is available 24 hours a day, 7 days a week.
5. Our goal is to treat your situation in a prompt, efficient and courteous manner.
6. For any claim to be considered, prior authorization must be given and alleged defective parts must be returned to JASPER for inspection.

Thank you for your purchase of a JASPER® Remanufactured Product.

JASPER® gas and diesel engines, transmissions, transfer cases, differentials, marine products, and performance products, are produced under strict quality control procedures. In addition, JASPER adheres to the measured standards and tolerances of the manufacturer who originally produced the component. The reputation of our company is assured through our active membership in such organizations as the Production Engine Remanufacturers Association, the Automatic Transmission Rebuilders Association, Automotive Service Excellence, Automotive Service Association and the Association of Diesel Specialists.

Your JASPER product should provide the life and performance similar to a new component because it has been **remanufactured**, not rebuilt. All parts have been carefully inspected, machined, re-qualified or replaced.

The JASPER Premium Service Plan is an additional way we provide you, our customer, with an option of having Premium Warranty Coverage, adding even greater value to your purchase of a JASPER Remanufactured Product, and give you even greater peace of mind as you continue to enjoy your vehicle.

We have created a Premium Service Plan to supply you with coverage that includes Premium Labor Rates and Fluids along with optional Towing and Vehicle Rental. This plan is available for fleets and individual consumers (see plan exclusions).

Our highly trained, in-house, ASE Certified Customer Service Representatives will help you apply this plan to your needs. Should you require warranty coverage, contact our Customer Service Department before beginning work. Authorization must be given by JASPER before any repair work is performed.

Simply call **800-827-7455**. Please have your original Production Number ready when you call.

JASPER® Limited Nationwide Warranty

JASPER® warrants components against defects in our workmanship and material in accordance with the schedules and limitations outlined below. Repairs or replacement will be made at the JASPER factory within a reasonable time after notice and upon receipt of the goods deemed to be defective per the schedules and limitations of our written warranty. **A warranty case number must be assigned and repair instructions provided prior to repair or replacement of goods.**

GASOLINE ENGINES:

Short Blocks
 Completes and Special Completes Parts + Labor^A
 for Cars and Trucks Parts + Labor--†
 Industrial/Non-Automotive[◆] Parts

PERFORMANCE ENGINES:

Class I, Cars and Trucks Parts + Labor^A
 (Short Blocks)
 Class I, Cars and Trucks Parts + Labor--†
 (Completes)
 Class II, Cars and Trucks Parts
 (Short Blocks - Except Racing
 and Abuse)
 Class II, Cars and Trucks Parts + Labor--
 (Completes)
 Class III Including Racing Appls. No Warranty

Time or Mileage, whichever occurs first.
^A Maximum labor on Short Blocks not to exceed purchase price of unit.
[~] Motor Homes: Maximum of 25 hours for Completes; Maximum of 20 hours for Special Completes.
[†] Ambulance, automotive off-highway use, package delivery, police, snow removal, passenger transport, tow truck, transit bus or any vehicle over 1 ton, 18 Months or 100,000 Miles, whichever occurs first.

◆ Please refer to our Special Airline Industry Warranty at www.jasperengines.com

TRANSMISSIONS/TRANSFER CASES:

Cars and Trucks Parts + Labor†
 Allison Transmissions Parts + Labor
 Allison Transmissions Parts

Allison Transmissions Parts + Labor†
 (for Chevy/GMC 1 Ton and below) Parts + Labor†
 Industrial/Non-Automotive[◆] Parts
 Torque Converters Parts

PERFORMANCE TRANSMISSIONS:

Class I, Cars and Trucks Parts + Labor†
 Class II, Cars and Trucks Parts + Labor
 (Except Racing and Abuse) Parts

Time or Mileage, whichever occurs first.
[†] Ambulance, automotive off-highway use, package delivery, police, snow removal, passenger transport, tow truck, transit bus or any vehicle over 1 ton, 18 Months or 100,000 Miles, whichever occurs first.

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DIFFERENTIALS:

Cars and Trucks Parts + Labor†
 Industrial/Non-Automotive[◆] Parts + Labor†
 Actuators Parts + Labor†

Time or Mileage, whichever occurs first.
[†] Ambulance, automotive off-highway use, package delivery, police, snow removal, passenger transport, tow truck, transit bus or any vehicle over 1 ton, 18 Months or 100,000 Miles, whichever occurs first.

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DISEL ENGINES:

Short Blocks**
 School Bus Parts + Labor^A
 Class 5-6-7 Truck (33,000 lbs. or less) Parts + Labor--†
 Class 8 Truck (33,001 lbs. or more) Parts
 Industrial/Non-Automotive[◆] Parts + Labor^A
 Transit/Bus Parts + Labor^A
 Running Completes***

Time or Mileage, whichever occurs first.
[†] Ambulance, automotive off-highway use, package delivery, police, snow removal, passenger transport, tow truck, transit bus or any vehicle over 1 ton, 18 Months or 100,000 Miles, whichever occurs first.

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Time or Mileage, whichever occurs first.
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DISEL ENGINES CON'T:

Completes**
 School Bus Parts + Labor
 Class 5-6-7 Truck (33,000 lbs. or less) Parts + Labor
 Class 8 Truck (33,001 lbs. or more) Parts + Labor***
 Industrial/Non-Automotive[◆] Parts + Labor
 Transit/Bus Parts + Labor***
 Running Completes***

School Bus Parts + Labor
 Class 5-6-7 Truck* (33,000 lbs. or less) Parts + Labor
 Class 8 Truck (33,001 lbs. or more) Parts + Labor***
 Industrial/Non-Automotive[◆] Parts + Labor
 Transit/Bus Parts + Labor***

School Bus Parts + Labor
 Class 5-6-7 Truck* (33,000 lbs. or less) Parts + Labor
 Class 8 Truck (33,001 lbs. or more) Parts + Labor***
 Industrial/Non-Automotive[◆] Parts + Labor
 Transit/Bus Parts + Labor***

Fuel Pumps Parts + Labor
 Turbochargers Parts + Labor
 Injectors Parts + Labor
 JASPER Remanufactured 6.0L Injectors. Parts + Labor
 Fuel Pumps, Turbochargers, FCIMs and EGR Oil Coolers Parts + Labor
 6.0 L Heads Parts + Labor

NOTE: Fuel injectors, fuel pumps, water pumps, hydraulic high pressure pumps, sensors, sending units, turbochargers, glow plugs, belts, hoses and other accessories included with the engine have a one year warranty, after which time they are considered maintenance items and are not covered by parts or labor. Parts included in installation kits are covered for the time stated by the manufacturer. 6.0L fuel and air components carry a two year parts and labor warranty.

**Does not include problems related to fuel components and accessories not installed by JASPER.
 ***Maximum labor - 18 hours.
 + Detroit 8.2 & 8.2T engines and the Isuzu 4BDZT engine, 1 Year Parts & Labor.
 ▲ Two Year Warranty on Cummins 4 & 6 cylinder B Series (3.9 & 5.9) and C Series (8.3) Running Complete engines and One Year Warranty for Complete engines for non-automotive applications.
 ◆ Maximum 18 hours R & R.
 ● Motor Homes: Maximum of 30 hours for Completes; Maximum of 25 hours for Running Completes.
 † Maximum labor for fuel pumps and turbochargers - \$150. Maximum labor for electronic fuel injectors - \$75 per bank. Maximum labor for all other Running Complete Diesel Engine Accessories is \$150.

◆ Please refer to our Special Airline Industry Warranty at www.jasperengines.com
 ☐ 6.0L and 6.6L Duramax Complete Diesel Engine Formats now come with a 2 Year Unlimited Mileage Warranty.
 NOTE: Maximum 18 hours R & R for all Complete and Running Complete Industrial/Non-Automotive Diesel Engines

90 Days, Unlimited Hours Parts + Labor*
 6 Months, Unlimited Hours Parts
 2 Years, Unlimited Hours Parts + Labor*
 6 Months, Unlimited Hours Parts + Labor*
 6 Months, Unlimited Hours Parts
 1 Year, Unlimited Hours Parts + Labor*
 2 Years, Unlimited Hours Parts + Labor*
 2 Years, Unlimited Hours Parts + Labor*
 1 Year, Unlimited Hours Parts + Labor*
 90 Days, Unlimited Hours Parts

*Marine Labor - Maximum labor on Short Blocks not to exceed purchase price of unit; Maximum hours for Completes - 16.5; Maximum hours for Outboard Powerheads - 10. Because of design limitations, Mercurier Alpha stern drives installed on applications with more than 300 hp are not warranted. Mercurier Bravo stern drives are warranted up to 500 hp.

Marine Labor - Maximum labor on Short Blocks not to exceed purchase price of unit; Maximum hours for Completes - 16.5; Maximum hours for Outboard Powerheads - 10. Because of design limitations, Mercurier Alpha stern drives installed on applications with more than 300 hp are not warranted. Mercurier Bravo stern drives are warranted up to 500 hp.

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How the Premium Service Plan adds **VALUE for you...**

- Premium Labor Rates – Labor will be reimbursed upon the ALL DATA/Motors book time guide at a Premium Labor Rate – your choice of up to \$95.00 or \$125.00 per hour! For Marine Engines, it will also raise the Maximum Labor time up to 30 hours.
- Towing – JASPER will reimburse a maximum of \$100.00 for towing.
- Rental – JASPER will reimburse up to 10 days of rental at a maximum of \$35.00 per day for vehicles – just supply us with the rental agreement.
- Fluids – JASPER will reimburse fluid costs up to \$30.00 for gas engines; up to \$65.00 for transmissions; up to \$30.00 for differentials (if fluid is not provided by JASPER); and up to \$65.00 for diesel engines.

Simply make your plan selection, complete the form and mail it to the address below with your signed check or Money Order.

If you have questions or need further information, please call us via...

phone – 800-827-7455

fax – 812-634-1820

or e-mail – warranty@jasperengines.com

Specifications subject to change without notice.



P.O. Box 650 • Jasper, IN 47547-0650

www.jasperengines.com

JASPER® Premium Service Plan Details

The JASPER Premium Service Plan follows the same guidelines and time/mileage periods as the standard warranty of the product you purchased. This Premium Service Plan does not extend to any parts not covered under our standard warranty.

- JASPER's recommended installation procedures must be adhered to. Change engine oil and filter at 500 miles (or 10 hours for marine engines) and then at a suggested interval of every 3,000 - 4,000 miles or 3 - 4 months (40 hours or once a season for marine engines) whichever occurs first. Change transmission and differential fluid after 5,000 miles of highway service or 100 hours of severe use. JASPER requires lubricants meeting original equipment specifications. Use appropriate additive for limited-slip differentials.

• EXCLUSIONS:

- Does not include vehicles used for ambulance, off-highway use, package delivery, police, racing, rented or leased, snow removal, dump truck, landscaping, passenger transport, tow truck, transit, motor home, industrial applications, or vehicles that have been altered in suspension or from the original manufacturer's specifications. This program excludes short block format gas and diesel engines and complete format diesel engines, as well as, gas engines, diesel engines, transmissions, transfer cases and differentials in applications larger than 1-ton.
- Does not cover repairs caused by failure of non-included parts, altered units or add-on parts. This agreement also does not cover overheating, detonation, lack of proper maintenance, wear and tear, improper installation, improper fluid levels or contamination of fluids. This agreement also does not include fire, collision, theft or other damages or casualties not associated with the remanufactured JASPER product.
- Does not provide for regular maintenance or if the vehicle's odometer has been tampered with, or for loss of use, inconvenience or other consequential loss or for any repair work not authorized by JASPER.
- This service agreement gives you specific legal rights. You may also have other rights that vary from state to state.
- If JASPER elects to replace your unit with another remanufactured unit, the replacement is considered to be a repair of the original unit and does not extend the warranty above or beyond the original date or mileage of installation.

For any other questions on provisions and requirements of the JASPER Premium Service Plan, contact one of our highly trained ASE certified Customer Service Representatives at **800-827-7455**.

Required Initial Lubricant/Fluid Changes

To assure the long life and continued performance of your remanufactured component, please follow the initial lubricant and fluid changes outlined below and the guidelines of the equipment manufacturer for lubricant and filter changes thereafter.

Gasoline Engines:

Change engine oil and filter at 500 miles (or 10 hours for a marine engine) and then at a suggested interval of every 3,000-4,000 miles or 3-4 months (40 hours or once a season for a marine engine), whichever occurs first.

Transmissions:

Change transmission fluid and filter after 5,000 miles of highway service or 100 hours of severe service.

Diesel Engines:

Oil and filter should be changed after the first 8-10 hours of highway or commercial service.

Differentials:

Change differential fluid after 5,000 miles of highway service or 100 hours of severe service. Requires lubricant meeting GL-5, 6 or 6 MIL. SPEC. 2105D or 2105E specifications. Use appropriate additive if limited slip version. You may be required to furnish proof of these services when making a claim.

Stern Drives:

Change drive lubricant after first 10 hour break-in period.

Outboard Powerheads:

Change oil & filter at 10 hours and then at a suggested interval of 100 hours or six months of service, whichever occurs first.



Factory & General Office
815 Wernsing Rd. • P.O. Box 650
Jasper, IN 47547-0650
Phone: 812-482-1041
Toll Free: 800-827-7455
www.jasperengines.com

Please complete this form and return to
JASPER®, ONLY if you wish to purchase the...

JASPER® Premium Service Plan

Vehicle Owner's Name:

Last First Middle

Street Address

City State ZIP

Phone e-mail

Vehicle Year Make Model

VIN #

Odometer reading at time of JASPER product installation

JASPER Stock # JASPER Production #

Installing Company

Date of Installation

Vehicle Owner's Signature

Date Signed

I am including my check or Money Order in the amount of _____.
(Please refer to the adjacent page for the cost of the plan you are choosing.)

Please return this completed form to Jasper Engines and Transmissions within **45 days of installation**. Be sure to sign and date this form, make your plan selection and include your check or Money Order made out to Jasper Engines and Transmissions. **Thank you for choosing a JASPER® Remanufactured Product.**

Please choose one of the following plans...

Your plan coverage is based on the same guidelines and time/mileage periods as the standard warranty for the product you purchased.

Gas Engines - Stock and Class I Performance (Below One Ton)

- \$160.00** to cover Premium Labor up to *\$95.00* per hour and Fluids.*
- \$255.00** to cover Premium Labor up to *\$125.00* per hour and Fluids.*
- Optional **\$40.00** to cover Towing and Rental.**

Transmissions - Stock and Class I Performance; Differentials; and Transfer Cases (Below One Ton)

- \$115.00** to cover Premium Labor up to *\$95.00* per hour and Fluids.*
- \$145.00** to cover Premium Labor up to *\$125.00* per hour and Fluids.*
- Optional **\$40.00** to cover Towing and Rental.**

Marine Inboard and I/O Gas Engines

- \$595.00** to cover Premium Labor up to *\$95.00* per hour and **Book Time up to 30 hours max** and Fluids.*
- \$775.00** to cover Premium Labor up to *\$125.00* per hour and **Book Time up to 30 hours max** and Fluids.*

Complete Diesel Engines

- \$265.00** to cover Premium Labor up to *\$95.00* per hour and Fluids.*
- \$355.00** to cover Premium Labor up to *\$125.00* per hour and Fluids.*
- Optional **\$40.00** to cover Towing and Rental.**

Running Complete Diesel Engines up to and including One Ton and One Ton Drivetrain Applications for Gas Engines, Transmissions, Transfer Cases and Differentials

- \$220.00** to cover Premium Labor up to *\$95.00* per hour and Fluids.*
- \$295.00** to cover Premium Labor up to *\$125.00* per hour and Fluids.*
- Optional **\$40.00** to cover Towing and Rental.**

* Fluids up to \$30.00 for gas engines; up to \$65.00 for transmissions; up to \$30.00 for differentials (if fluid is not provided by JASPER); and up to \$65.00 for diesel engines.

** Maximum of \$35.00 per day for rental (maximum of 10 days) and \$100.00 for towing.

Gas Engine coverage is for "complete format" engines.

**Jasper Engines & Transmissions • P.O. Box 650
Jasper, IN 47547-0650**